

GOVERNMENT OF THE DISTRICT OF COLUMBIA
DEPARTMENT ON DISABILITY SERVICES

PCR Results Web Posting

Provider Organization	LIFE LINE, INC.
Contact Person(s)	Rhoda Makinde-Program Director
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Provider Services Reviewed	Supported Living, In-Home Supports, Respite Hourly, Supported Living Periodic, Individualized Day Supports,
# Individuals Reviewed by Service	Supported Living - 2 In-Home Supports - 3 Respite Hourly - 2 Supported Living Periodic - 1 Individualized Day Supports - 2
Annual PCR dates	05/18/2015 - 05/20/2015
F/U Review Date(s)	07/30/2015
Annual Report Date	06/03/2015
F/U Report Date	08/07/2015

The overall results on initial review were:

Service		Person Centered Domains Score			Satisfaction Score	
		# Yes/Total	Points Yes/Total	%	# Yes/Total	%
Supported Living	All Q/A Indicators	133/137	457/471	97%	20/20	100%
	Critical Indicators	39/40	195/200	98%		
In-Home Supports	All Q/A Indicators	108/120	398/450	88%	26/26	100%
	Critical Indicators	42/50	210/250	84%		
Respite Hourly	All Q/A	52/53	192/197	97%	15/15	100%

	Indicators					
	Critical Indicators	20/21	100/105	95%		
Supported Living Periodic	All Q/A Indicators	71/72	249/252	99%	10/10	100%
	Critical Indicators	23/23	115/115	100%		
Individualized Day Supports	All Q/A Indicators	63/83	235/309	76%	20/20	100%
	Critical Indicators	26/33	130/165	79%		
Organizational		Organizational Outcomes Score				
			# Yes/Total	Points Yes/Total	%	
	All Q/A Indicators		38/43	122/137	89%	
	Critical Indicators		11/13	55/65	85%	
Respite Services - Org. readiness only			4/4			

The overall results on follow up review were:

Service		Person Centered Domains Score			Satisfaction Score	
		# Yes/Total	Points Yes/Total	%	# Yes/Total	%
Supported Living	All Q/A Indicators	137/137	471/471	100%	20/20	100%
	All Critical Indicators	40/40	100%			
In-Home Supports	All Q/A Indicators	117/120	439/450	98%	26/26	100%
	All Critical Indicators	49/50	98%			
Respite Hourly	All Q/A Indicators	53/53	197/197	100%	15/15	100%
	All Critical Indicators	21/21	100%			
Supported Living Periodic	All Q/A Indicators	72/72	252/252	100%	10/10	100%
	All Critical Indicators	23/23	100%			

Individualized Day Supports	All Q/A Indicators	82/83	306/309	99%	20/20	100%
	All Critical Indicators	33/33	100%			

Organizational		Organizational Outcomes Score		
		# Yes/Total	Points Yes/Total	%
	All Q/A Indicators	42/43	136/137	99%
	All Critical Indicators	13/13		100%

Certification issued/dates/services

Waiver Service	Certification Dates	Certification Type
Supported Living	05/18/2015 - 05/18/2016	Annual
In-Home Supports	05/18/2015 - 05/18/2016	Annual
Respite Hourly	05/18/2015 - 05/18/2016	Annual
Supported Living Periodic	05/18/2015 - 05/18/2016	Annual
Individualized Day Supports	05/18/2015 - 05/18/2016	Annual